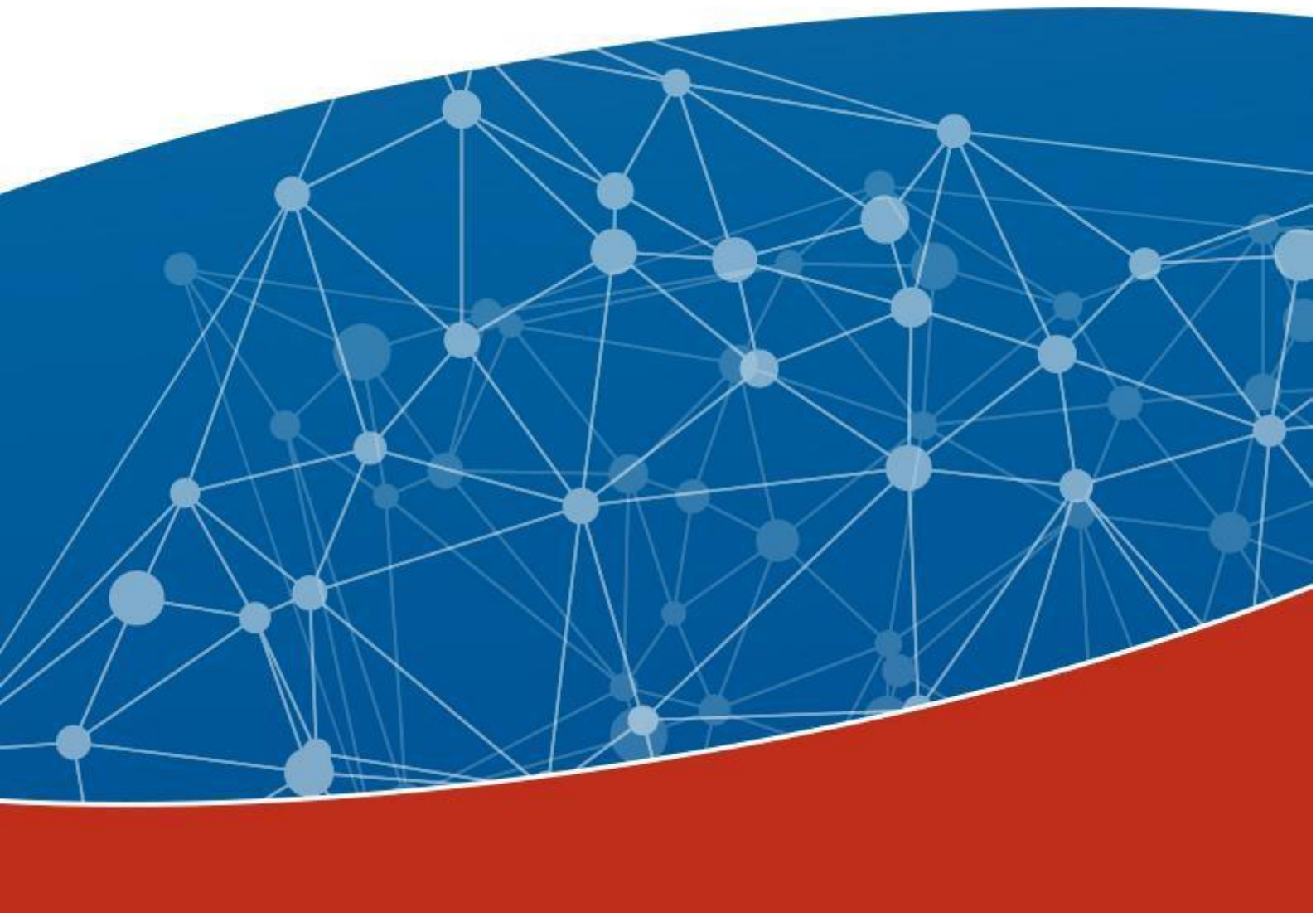


Who to contact for support at University and TAFE in Queensland?



National Disability Coordination Officers (NDCO)

National Disability Co-ordination Officers (NDCOs) play a valuable role helping to increase the access and participation rates of students with disabilities to study at university or at TAFE and then move to employment. They perform a range of functions which are focused on the provision of practical assistance and support to organisations who assist students with disabilities to make the transition from school to university or from school to TAFE and then to employment

NDCO Region 18	<i>SE Qld Inc Brisbane, Redcliffe, Ipswich, Lockyer Valley.</i>
Officer: Theresa Madson Phone: (07) 3817 3271 Mobile: 0437 205 850 Email: Theresa.madson@tafe.qld.edu.au	Address: TAFE Queensland South West Mary Street Bundamba Qld 4304 Website: www.ndcoqld.org
NDCO Region 19	<i>Logan City, Gold Coast, Redlands and Beaudesert</i>
Officer: Emma Killick Mobile: 0418 757 714 Email: emma.killick@busyatwork.com.au	Address: Busy At Work Gold Coast Website: www.ndcoqld.org
NDCO Region 20	<i>Moreton SD, Toowoomba, Darling Downs SD, South West, Sunshine Coast, Central West</i>
Officer: Debbie Rooskov Phone: 5458 3063 Mobile: 0400 721 451 Email: debbier@stepsgroup.com.au	Address: STEPS Group Australia 9 George Street Caloundra. Website: www.ndcoqld.org
NDCO Region 21	<i>Bundaberg, Hervey Bay City, Wide Bay-Burnett SD, Rockhampton, Gladstone, Fitzroy SD</i>
Officer: Julie Irwin Phone: (07) 49328000 Fax: (07) 49226127 Mobile: 0407 226147 Email: Julie.Irwin@communitysolutions.org.au	Address: Community Employment Options Inc 189 Musgrave Street, North Rockhampton, 4701 Website: www.ndcoqld.org
NDCO Region 22	<i>Townsville, Thuringowa, Northern SD, Cairns City, Far North SD, North West, Mackay City, Mackay SD</i>
Officer: David Swayn Phone: (07) 47272608 Fax: (07) 47272666 Mobile: 0488794483 Email: davids@stepsgroup.com.au	Address: Steps Group Australia Shop 4, Level 1 281-285 Ross River Road, Aitkenvale. Q. 4814 Website: www.ndcoqld.org

The National Disability Coordination Officer (NDCO) Program is funded by Australian Government Department of Education & Training. The views expressed here are those of the author and do not necessarily represent the views of the Australian Government Department of Education and Training.

With the right services, students with a disability can participate and achieve in vocational education and training. TAFE and University Disability Services Officers provide information and assistance to students with a disability.

Disability Services Officers work collaboratively with students to identify their support requirements. Students who believe their studies may be affected by a disability should contact the Student Services available at each tertiary institute **at the earliest possible opportunity**.

If required, reasonable adjustments can be made that give the students the same opportunities in training as a person without a disability.

How disability services can help you

Disability services are aimed at ensuring equity of education. These services are provided in confidence and in accordance with privacy regulations. Students have the right to choose what they wish to disclose about themselves during discussions with the Disability Services Officer. Where necessary, students are asked to sign a 'Consent to Release Information' form to assist services to be provided.

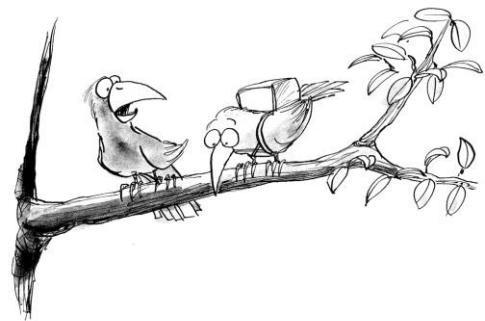
Students are encouraged to answer the questions on the enrolment form related to disability. Answering these questions will not affect enrolment. The information collected is used to assist your tertiary educator's planning.

Services that meet students' needs can only be arranged when students contact the Disability Services Officer. It does not necessarily happen automatically when 'disability' is ticked on the enrolment form.

Remember early notification assists educators to meet student's specific support requirements. Late notification or failure to disclose disability may mean that services and support are not able to be organised within the time needed by the student.

Some courses have entry requirements or core competencies that must be achieved to receive a qualification. As well, some industries have particular licensing requirements that may also prevent a full qualification being achieved. It is recommended that the prospective student research these requirements prior to enrolment, as this may influence choice regarding pathways. For examples APRHA Registration is a requirement to practice nursing – you can check the registration requirements here: <http://www.ahpra.gov.au/Registration/Registration-Process.aspx>





“Let’s try it without the parachute.”

Individual assistance and advice may include:

- development of a disability support plan
- advice on available learning support options
- options for course delivery and assessment arrangements
- referral to other agencies.

You can contact the Disability Services Officer if you think your studies may be affected in some way by a disability or chronic medical condition such as:

- hearing impairment (deaf or hard of hearing)
- vision impairment (blind or low vision)
- mobility impairment (wheelchair user, chronic pain, amputee, back injury, severe arthritis)
- psychiatric disability
- medical condition (asthma, epilepsy, diabetes, heart condition)
- learning difficulties
- intellectual disability

Examples of services offered to students with disabilities

Examples of services that may be offered to students with disabilities at TAFE Queensland and universities include:

- advice regarding apps and other assistive technology for in-class note-taking or other supports where needed
- additional support via a mentor or coach
- reduced study load (with faculty approval), various modes of delivery, including distance and online (depending on the program being undertaken)
- alternative formatting of resources and assessment
- interpreters for deaf or hearing impaired students
- alternative examination arrangements eg time and place
- assistive technology and software, or specialised equipment
- library and reference material assistance



TAFE Queensland - Disability Services Officers

Area	Address	Phone numbers.
North	http://tafenorth.edu.au/	Cairns - (07) 4042 2380 Townsville – (07) 4750 5652 Either number for other locations
South West inc Ipswich and Toowoomba	http://tafesouthwest.edu.au/	(07) 4694 1613
Gold Coast	www.goldcoast.tafe.qld.gov.au	(07) 5581 8300
Brisbane	http://tafebrisbane.edu.au/ studentsupportservices@tafe.qld.edu.au	(07) 3244 5095 Press 1 for Bracken Ridge, Caboolture, Grovely or Redcliffe Press 2 for Alexandra Hills, Loganlea or Mount Gravatt Press 3 for Southbank
Skills Tech	www.skillstech.tafe.qld.gov.au	1800 782 000
East Coast	http://tafeeastcoast.edu.au/ StudentSupport.EastCoast@tafe.qld.edu. au	1300 656 188

Queensland Universities – Disability Liaison Officers

Australian Catholic University



Equity and Disability Unit
T: (07) 3623 7248
E: disabilityadviser.mca@acu.edu.au

Bond University



Disability Services
T: (07) 5595 4002
E: disabilitysupport@bond.edu.au

Central Queensland University



Inclusion and Accessibility Service
T: 07 4930 9456
E: accessibility@cqu.edu.au

Griffith University



Disability Support Services
E: disability@griffith.edu.au
T: 3735 7470

James Cook University



AccessAbility Services - Townsville	AccessAbility Services - Cairns
T: 07 4781 4711	T: 07 4232 1150
E: accessability.tsv@jcu.edu.au	E: accessability.cns@jcu.edu.au

Queensland University of Technology



Equity Services
T: (07) 3138 5601
E: equityenq@qut.edu.au

University of Queensland



Student Services
T: (07) 3365 1704
E: ss@uq.edu.au

University of the Sunshine Coast



Student Wellbeing
T: (07) 5430 1226
E: disabilitysupport@usc.edu.au

University of Southern Queensland



Student Success and Wellbeing
T: (07) 4631 2372
E: student.services@usq.edu.au

University of Canberra



Southbank Campus
Student Support Services
T: 3244 5095 (Option 3)
E: UCBrisbane@canberra.edu.au
Or studentsupportservices@tafe.qld.edu.au

****Please note that all contact details are current at time of printing but are subject to change.
Please advise Theresa.madson@tafe.qld.edu.au of any updates or outdated information
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